

Limited Warranty

Nano Nitrous provides a 30-Day limited warranty. This limited warranty extends only to the original purchaser.

Please note that any warranty services or questions must be accompanied by the order number from the transaction through which the warranted product was purchased. **The order number serves as your warranty number and must be retained.** Nano Nitrous will offer no warranty service without this number.

Nano Nitrous warrants this product and its parts against defects in materials or workmanship for **30 days** from the original ship date. During this period, Nano Nitrous will repair or replace defective parts with new or reconditioned parts at Nano Nitrous' option, without charge to you.

All shipping fees to Nano Nitrous during this 30-day period must be paid by the customer. All returns during the 30-day period, must be affected via the Procedures for Obtaining Warranty Service described below.

All original parts (parts installed by Nano Nitrous at the original system build) replaced by Nano Nitrous or its authorized service center, become the property of Nano Nitrous. Any after-market additions or modifications will not be warranted.

Nano Nitrous makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this product other than as set forth below. Nano Nitrous makes no warranty or representation, either express or implied, with respect to any other manufacturer's product or documentation, its quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description.

Except as provided below, Nano Nitrous is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the product. Under no circumstances shall Nano Nitrous be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

Warranty Conditions

The above Limited Warranty is subject to the following conditions:

1. This warranty extends only to products distributed and/or sold by Nano Nitrous. It is effective only if the products are purchased and operated in the USA. (Within the USA including US 48 States, Alaska and Hawaii.)
2. This warranty covers only normal use of the product. Nano Nitrous shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper tightening; or (iii) service or alteration by anyone other than an authorized Nano Nitrous representative; (iv) damages incurred through irresponsible use, including those resulting from improper valves or wrong parts, overclocking, or other non-recommended practices.

3. You must retain your bill of sale or other proof of purchase to receive warranty service.
4. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.
5. Nano Nitrous and its Authorized Service Center accepts no responsibility for any product, or any parts of any products returned for repair to Nano Nitrous.
6. This warranty does not cover any third party parts problems.
7. Nano Nitrous makes no warranty either expressed or implied regarding third-party (non-Nano Nitrous) parts.
8. NO RETURNS, ALL SALES FINAL!

Procedures for Obtaining Warranty Service

RMA (Returning Merchandise Authorization) Policy:

If repairs are required, the customer must obtain a RMA number and provide proof of purchase. RMA and services are rendered by Nano Nitrous only. Any shipping costs on any item returned for repair to Nano Nitrous, is the customers' responsibility. All returned parts must have a RMA number written clearly on the outside of the package along with a letter detailing the problems and a copy of the original proof of purchase. No COD packages will be accepted. No package will be accepted without a RMA number written on the outside of the package. RMA numbers are only valid for 30 days from the date of issue.

Should you have any problems with your product, please follow these procedures to obtain the service:

1. If you have purchased our product, please find your warranty#/receipt# (the order number from the transaction through which the warranted product was originally purchased) and contact Nano Nitrous Customer Service at PHONE NUMBER.
2. If the product must be repaired, a RMA number (Return Merchandise Authorization Number) will be issued for shipment to our repair department. Please follow the instructions given by Nano Nitrous technical support staff to ship your product. Nano Nitrous will not accept any shipments without a RMA number.
3. Pack the product in its original box or a well-protected box, as outlined in the Return Shipping Instructions. Nano Nitrous will not be responsible for shipping damage/loss of any product outside the original 30-day Nano Nitrous-paid service period. It is very important that you write the RMA number clearly on the outside of the package. Ship the product with a copy of your bill of sale or other proof of purchase, your name, address, phone number, description of the problem(s), and the RMA number you have obtained to:

Nano Nitrous

RMA# _____

**112 Cornell Ave
Bonner Springs, KS 66012**

4. Upon receiving the computer, Nano Nitrous will repair or replace your product (at Nano Nitrous' discretion) and will ship it back to you within 2 weeks (dependent on parts availability) via UPS.

5. Cross-exchange (Parts only): You will need to provide a valid credit card number as a deposit guarantee when the RMA number is issued. Once approval has been obtained on your credit card, the part(s) will be shipped UPS. You will need to ship defective part(s) back to Nano Nitrous within 15 days to avoid charges to your credit card. If such charges are incurred, the shipped part(s) will be billed at the then current price.

6. Nano Nitrous will pay for shipping to the customer only within the first thirty days following the original product ship date. The customer also assumes full liability for losses or damages resulting from shipping as well as all responsibility to pursue remuneration for such issues with their selected carrier.

WARRANTY EXCLUSIONS

Nano Nitrous accepts no liability for problems caused by after-market product or hardware modifications or additions. **Nano Nitrous** is not responsible for giving any technical support concerning the installation or integration of any product or component the customer did not pay **Nano Nitrous** to install. **Nano Nitrous** is not responsible for loss of data or time, even with hardware failure. **Nano Nitrous** is not responsible for any loss ("down time") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse. **Nano Nitrous** has the option of voiding the warranty if any one other than an **Nano Nitrous** technician attempts to service the product. **Nano Nitrous** will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc). **Nano Nitrous** will not be held responsible for typographical errors on sales receipts, repair tickets, or on our website. Nano Nitrous makes every effort to make sure all information on our website is correct.